



# Presents: “Managing Across Generations”



DALE CARNEGIE®  
TRAINING

**Date:** Thursday July 16, 2009

**Time:** Registration & Networking 5:30 – 6:00 PM  
Dinner 6:00 – 6:30 PM  
Presentation 6:30 – 7:30 PM

**Where:** Wonderware  
26561 Rancho Parkway South  
Lake Forest, CA 92630

- Identify the values, expectations, and issues that shape the multigenerational work environment.
- Effectively manage the performance of employees across generations
- Understand some tips that will help you work more effectively with diverse generations

You're probably managing Veterans, Boomers, Gen X and Gen Y – all of whom have ingrained differences on important issues like company commitment, flexibility, rewards and change. The workplace is a generational melting pot and as in any melting pot these differences can flair up into productivity-killing conflict or they can be blended to create an even more successful team. It's up to you as the manager to understand generational differences and capitalize on the unique contributions each generation can make. Don't miss this powerful presentation.

### Early Registration (by July 10, 2009) Late & Walk-in

Member	\$25	\$40
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Non-member Associate	\$50	\$75

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